

National School of Public Administration and Local Government: Upskilling
& Reskilling the Executive State
EKDDA Conference

To the New Normal and Beyond: the pandemic and the countermoves at SNA - Italian National School of Administration

Gianluigi Mangia and Sabrina Bandera

Athens

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SNA

Presidenza del Consiglio dei Ministri
Scuola Nazionale dell'Amministrazione

Agenda

- 1 The SNA: milestones, mission and areas of responsibility
- 2 Before the pandemic: figures and facts
- 3 To the New Normal: governance models, technological asset, figures
- 4 Concluding remarks



SNA

SNA | Italian National School of Administration

- Scuola Superiore della Pubblica Amministrazione (SSPA)
- Scuola Superiore dell'Economia e delle Finanze (SSEF)
- Istituto diplomatico «Mario Toscano»
- Scuola Superiore dell'Amministrazione dell'Interno
- Centro di Formazione della Difesa
- Scuola Superiore di Statistica e di Analisi Sociali

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SNA | Mission

- Executive Recruitment
- Training (initial & life-long)
- Research



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Life-long learning | Areas



Management and Human Resources



Innovation and Digital Transformation



Economics, Finance and Statistics



European and International Affairs

2017-2020

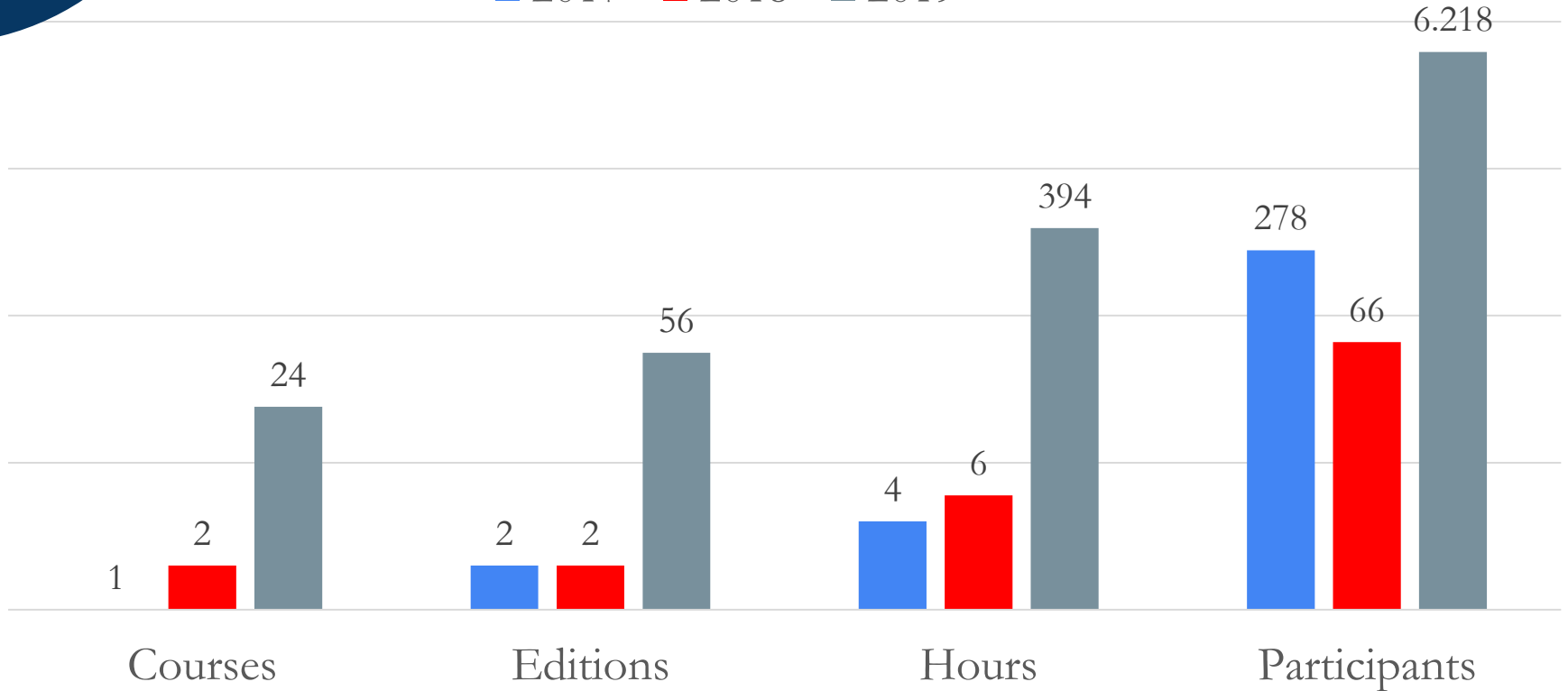
628 Courses
1.250 Editions

61.800
Participants



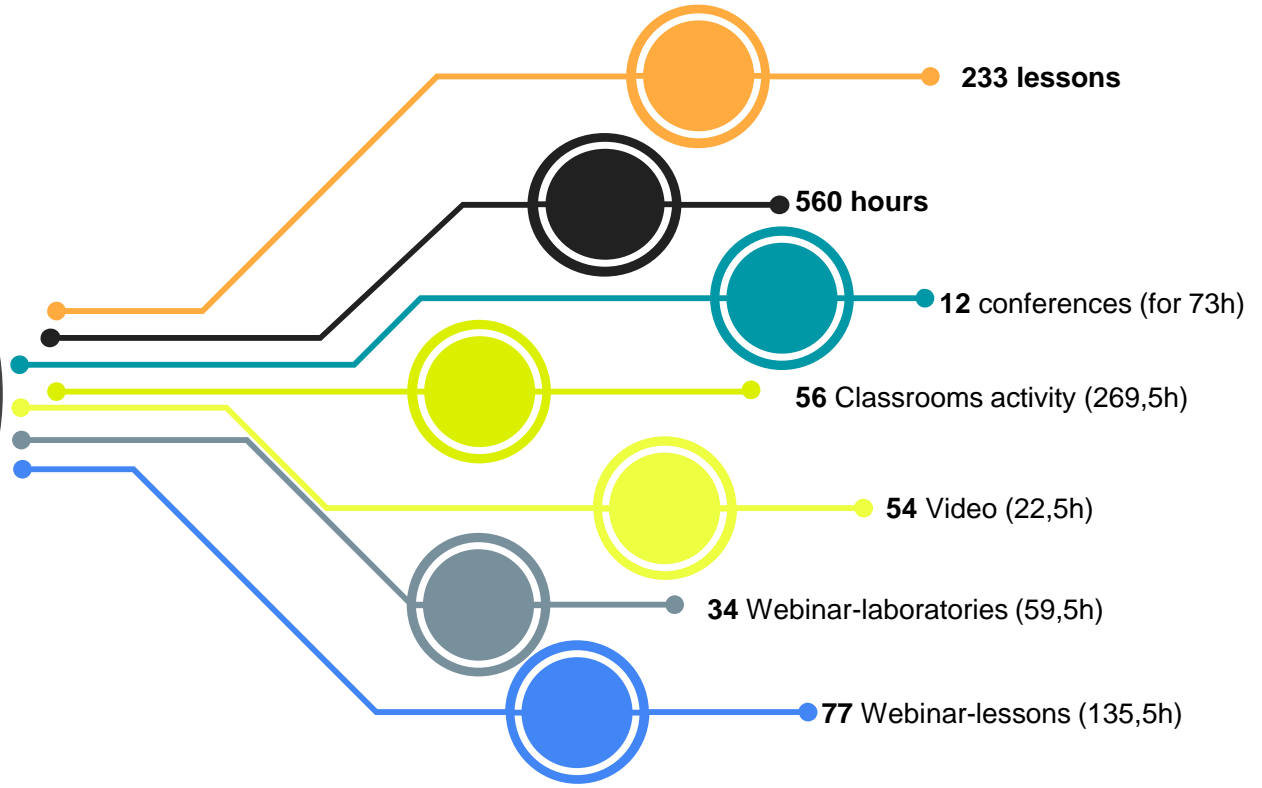
Online Learning| Figures 2017-2019

■ 2017 ■ 2018 ■ 2019





Executive Recruitment (VII Course)





SNA

Executive Recruitment (VII Course)

Asynchronous

43

Professors and
experts



Classroom

120

Professors and
experts



Webinar

94

Professors and
experts





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In search for a New Normal

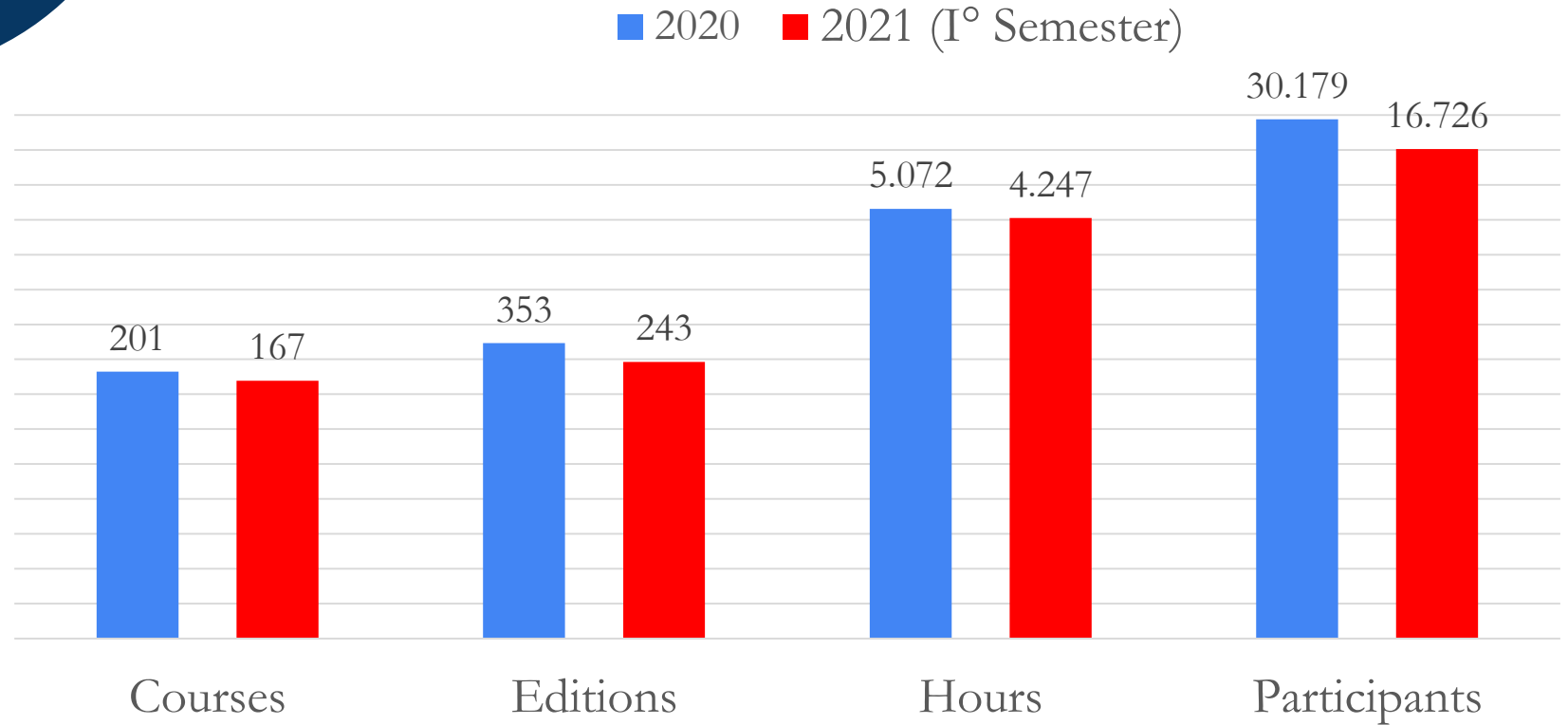
Synchronous
Courses

Asynchronous
Courses

Blended
Courses

Moodle
Assessment Test
Customer satisfaction

Online Learning| Figures 2020 – 1st Sem 2021





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Online Platforms



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Concluding remarks

- Blended learning
- MOOC 4 PA
- Assessment
- Training impact assessment
- Research + Training





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www.sna.gov.it



Gianluigi Mangia
g.mangia@sna.gov.it



Sabrina Bandera
s.bandera@sna.gov.it